



The Sustainable Solution



Customers are often told by manufacturers of printers, service personnel or other commercially interested parties, that the use of third party consumables will void their warranty. They often indicate or imply that only the original equipment brand of supply or consumable may be used.

THESE CLAIMS ARE NOT TRUE.

**YOU HAVE
THE RIGHT
TO USE THE
PRODUCTS
OF YOUR
CHOICE!**

In fact, enforcing these claims by denying warranty coverage is a violation of the Federal Trade Laws and Regulations, specifically the Magnuson-Moss Warranty Act and/or the Sherman and Clayton Antitrust Acts.

SO...

If you are told by a service technician that you may not use third party consumables and maintain valid warranty coverage: inform the technician that it is illegal to require or force the owner of a printer to use the manufacturer's brand of supplies. To create this requirement is a violation of the Sherman and Clayton Antitrust Act.

In addition, the Magnuson-Moss Warranty Act specifically stipulates that a manufacturer may not require the use of ANY brand of supply or consumable in a printer or copier *unless* the manufacturer provides the items FREE OF CHARGE under the warranty.

Don't be intimidated by sales or service people. Let them know that they cannot legally require you to buy their brand of supplies even if this information is provided in written form. This applies to all printers owned or leased.